

The Old School Surgery ~ Friends & Family Test July 2017

The number of responses to the Friends & Family Test question:-

How likely are you to recommend our GP Surgery to friends and family if they needed similar care or treatment?

4	Number of Responses
50%	Extremely likely
7234	Practice List Size

Responses were received via the following methods:-

50%	Website
50%	Paper Questionnaire

COMMENTS:-

Getting appointments when you need to see a doctor without having to queue up outside from 7.45am with no guarantee of getting one, and special times for people working.
Bookban appointment, u don't ha enough, that's why there is a que outside every morning, because u don't answer phone, by time u get thro they will gone
Phone Line

Number of Responses

	Extremely Likely	Likely	Neither Likely nor Unlikely	Unlikely	Extremely Unlikely	Don't Know	Total
Handwritten	2	0	0	0	0	0	2
Website	0	0	0	2	0	0	2
Total	2	0	0	2	0	0	4

Response Category

Extremely Likely	Likely	Neither Likely nor Unlikely	Unlikely	Extremely Unlikely	Don't Know
2	0	0	2	0	0
5 = 83%					

Collection Method

Handwritten	Website
50%	50%